

# BLANKROME

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As the Senior Director of Operations at Blank Rome LLP, Melissa provides strategic oversight of the Firm's full range of operational functions, including vendor relations, office management, and allocation of resources across all of the Firm's offices.

Melissa began her career at Blank Rome as a paralegal and quickly advanced into leadership positions, including office manager, claims manager, and regional director of operations for the Firm's East Coast offices. In these roles, she focused on client service, the development and implementation of the Firm's innovative Attorney Resource Center, staffing, and work allocation.

Melissa earned her B.A. from Villanova University. She is a member of the Association of Legal Administrators and ARMA International, and is often called upon to speak about her experience and insights regarding the development and management of various support models.